V-Person™ and Spitch:
Industry-Leading Voicebot Solutions

Providing customers with seamless, omnichannel self-service means giving them options to type, tap and talk across touchpoints. With the combination of Creative Virtual's V-Person chatbots and virtual agents with Spitch's voice technologies, you are empowered to improve customer experience, increase revenue and deliver better support with multi-lingual voicebot solutions.

Best-of-breed technologies and industry expertise

Spitch is a leading provider of speech technology solutions in many languages, with an array of clients spanning government, banking, healthcare, retail and many other sectors. Their technology is becoming renowned for its high accuracy and rich functionality.

Creative Virtual is a pioneer in the virtual agent and chatbot space, playing an important role in the evolution of the technology and ways to implement it. Recognised as a global leader in the industry today, they offer proven technology underpinned by a powerful orchestration platform.

This integration brings together both the best-of-breed technologies and extensive expertise from these established and respected providers to deliver customised, innovative voicebot solutions.

Voice-enabled virtual agent solutions

V-Person virtual agents and chatbots from Creative Virtual enable users to ask questions in natural language and receive consistent, accurate responses. With the addition of Spitch's speech recognition capabilities, they become powerful voicebots that extend your self-service to voice channels. This gives enterprises even more ways to engage customers in their native language to improve their experience and support.

These voicebots bring together natural language processing (NLP), artificial intelligence (AI), machine comprehension and human input in a way that creates consistency, reliability and continuous improvement. They lead the industry with flexible integration options, unlimited customisation, ability to scale and options for hosting on-premise, in the cloud and in a private cloud.

Learn more: www.creativevirtual.com | www.spitch.ch

creativevirtual
The science of conversation™

SPITCH
driven by voice