Get to know the Neutrino release of V-Person™

The right combination of conversational Al, orchestration tools and industry expertise

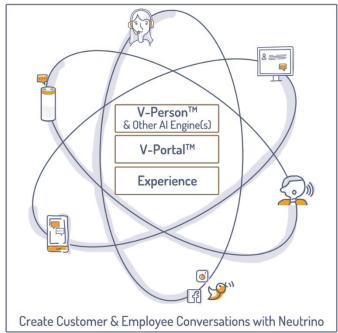
Simply having the information your customers and employees need isn't enough. They must be able to access it quickly and efficiently to find answers to their questions and troubleshoot problems. Based on Creative Virtual's nearly two decades of delivering successful self-service solutions, the Neutrino release of V-Person provides the right tools and expertise to help enterprises unlock their knowledge and create Al-enhanced conversations with customers and employees.

Orchestrating your knowledge for a better experience

The chatbot, virtual agent and live chat market is saturated with inexperienced vendors and ineffective technologies that leave companies and their customers frustrated. Neutrino from Creative Virtual removes those frustrations by combining:

- ▼-Person™ :: Our conversational virtual agent and chatbot technology brings together humans and AI for personalised, smart selfhelp.
- <u>V-Portal™</u>:: Our powerful orchestration platform is the most functional virtual agent, chatbot and live chat management platform in the market today.
- Consultation and guidance :: Our experienced global team delivers localised support, international insights and best practice expertise.

With Neutrino, you can leverage your company's existing knowledge/ other AI systems to power



your virtual agent, chatbot and live chat solutions, and then use those conversations and insights to keep your information accurate and continuously improve the user experience.

The right tools and expert guidance for conversational Al success

Neutrino offers the benefits of our robust and feature-rich tools, flexible integration options, unlimited customisation and blending of natural language processing (NLP), machine comprehension and Al. With this combination of technology and consulting expertise, you can create conversations with customers and employees across touchpoints in a seamless, personalised way and at large scale.

Learn more about the Neutrino release & connect with our team: www.creativevirtual.com | info@creativevirtual.com

