Development and Support Technician

This position is full-time and permanent.

Working hours are 40 per week, with flexibility, but some overlap with normal UK working hours of 09:00 to 17:30 will be expected, especially during the initial 6-month probationary period.

Remote working is fully supported, but some face-to-face meetings may be required, depending on location.

Creative Virtual is a conversational AI leader recognised in the industry for our nearly two decades of experience and unmatched expertise. Founded in November 2003, we started working with our first enterprise-level company in 2004 – and they are still a customer today!

Our success lies in the ability of our highly experienced team to deliver best practice expertise alongside our innovative and award-winning technology. Today our global team supports installs in more than 20 countries and over 37 languages, providing both localised collaboration and international insights to our customers and partners.

Person specification

Essential Skills:

- Standards compliant HTML and CSS
- Client-side scripting (JavaScript and jQuery are essential)
- Python scripting
- Version control systems, preferably Git
- Ability to work independently and manage multiple projects simultaneously
- Analytical and problem-solving skills
- Good interpersonal skills and communications skills (oral and written)

Advantageous Skills:

- Familiarity with building basic SQL queries
- Experience in product support, problem tracking, etc.
- Basic Windows server, Linux, and Tomcat administration
- MySQL, Microsoft or Oracle Server Administration
- Knowledge or experience in Vue.js and Node.js

The successful candidate must have zero-Defect mind-set and code ownership, and should be a self-motivated individual with an enthusiasm and ability to learn new skills quickly.