Development and Support Technician

This position is full-time and permanent.

Working hours are 40 per week, with flexibility, but some overlap with normal UK working hours of 09:00 to 17:30 will be expected, especially during the initial 6-month probationary period.

Remote working is fully supported, but some face-to-face meetings may be required, depending on location.
Creative Virtual is a conversational AI leader recognised in the industry for our nearly two decades of experience and unmatched expertise. Founded in November 2003, we started working with our first enterprise-level company in 2004 – and they are still a customer today!

Our success lies in the ability of our highly experienced team to deliver best practice expertise alongside our innovative and award-winning technology. Today our global team supports installs in more than 20 countries and over 37 languages, providing both localised collaboration and international insights to our customers and partners.

**Person specification**

**Essential Skills:**

- Standards compliant HTML and CSS
- Client-side scripting (JavaScript and jQuery are essential)
- Python scripting
- Version control systems, preferably Git
- Ability to work independently and manage multiple projects simultaneously
- Analytical and problem-solving skills
- Good interpersonal skills and communications skills (oral and written)

**Advantageous Skills:**

- Familiarity with building basic SQL queries
- Experience in product support, problem tracking, etc.
- Basic Windows server, Linux, and Tomcat administration
- MySQL, Microsoft or Oracle Server Administration
- Knowledge or experience in Vue.js and Node.js

The successful candidate must have zero-Defect mind-set and code ownership, and should be a self-motivated individual with an enthusiasm and ability to learn new skills quickly.