

Working for Creative Virtual

As a Development & Support Technician

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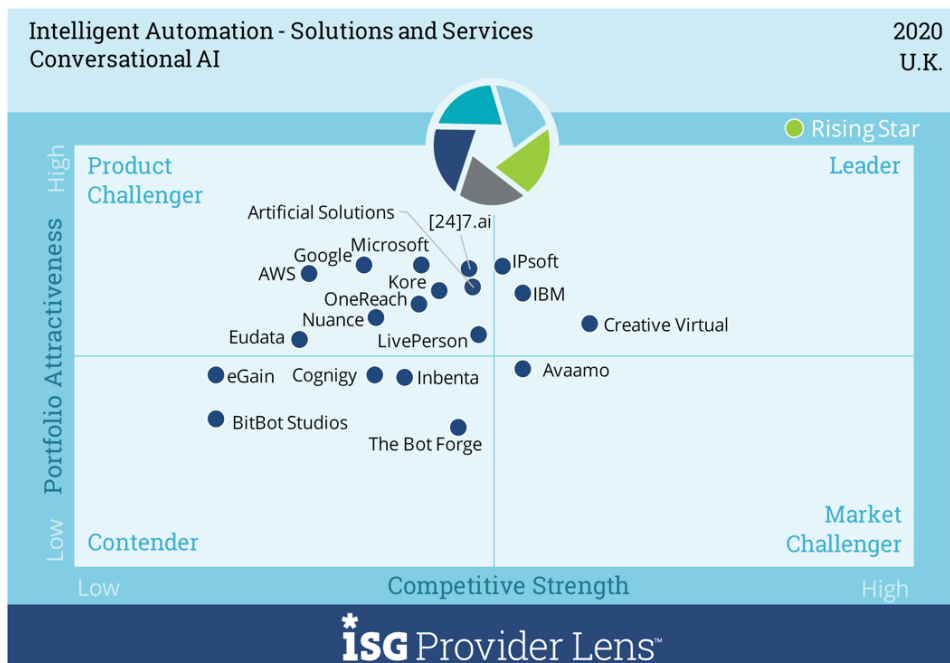
Introduction

Creative Virtual is a small, well-established, international, privately-owned company operating in the area of Conversational AI.

Founded in November 2003, the company has grown organically without major investment, winning many enterprise level customers and prestigious awards, including the Queen’s Awards for Enterprise in Innovation.

Some early clients have stayed with the company for over a decade because of the rich feature set developed over the years.

Staff likewise enjoy the collaborative, high-pressure environment, punching above their weight against industry giants such as IBM, Microsoft and Google, and winning, as this independent analysis from 2020 shows. Two-thirds of the workforce have been with the company for 4 or more years, and the turnover rate for technical team members is even lower.



Source: ISG Research 2020

Dev Ops

With an estate of over 200 servers in 23 countries and a growing network of technology partners, Dev Ops is crucial to the ongoing success of Creative Virtual as a market leader in their field.

The conversational UI seen by millions of users every month is completely customisable and universally branded both visually and functionally according to our clients' requirements.

The AI engine additionally contains a Python interpreter, thereby allowing bespoke integrations both at the back end and front end according to customer needs.

With an expanding client base internationally, Creative Virtual now have opportunities for Dev Ops engineers to leverage and grow their skills in a friendly, fast-moving, and challenging environment. With a company ethos strong on collaboration, you will also have the potential to influence the technical directions taken by the company to ensure its relevance and success in a competitive and innovative marketplace.

This is a rare chance to get involved with the deployment, support and development of a product that will change the face of conversational AI, predicted to be one of the hottest products for businesses globally in 2022.

The current opportunities are full-time and permanent.

Benefits include a competitive salary, flexible remote working around negotiable core hours, an annual performance bonus scheme, and guaranteed job satisfaction.